



VOLUNTEER WITH EMD

PRE-REQUISITES

In addition to submitting this application packet, you will also need to include a copy of your valid driver's license, a head shot photo suitable for an ID badge, your Technical Specialty License*, and certificates of completion for the following courses.**

Course requirements are necessary to become a vetted volunteer that can be deployed locally, county to county, or nationwide.

- ◆ [IS -100.b Introduction to the Incident Command System, ICS 100](#)
- ◆ [IS - 200.b ICS for Single Resources and Initial Action Incidents](#)
- ◆ [IS - 700.a National Incident Management System \(NIMS\) An Introduction](#)

Of the "Disaster Awareness" Courses below, **you must only complete one**:

- ◆ [IS - 244.b Developing and Managing Volunteers](#)
- ◆ [IS - 288.a The Role of Voluntary Organizations in Emergency Management](#)
- ◆ [IS - 909 Community Preparedness: Implementing Simple Activities for Everyone](#)

**Examples of Technical Specialty Licenses: FCC radio license (if applying for RACES), CERT Basic Certificate & CERT Nomination Form (if applying for CERT), Mass Care Feeding & Shelter Certificates from Red Cross/Riverside County Public Health's Shelter Training Course (if applying for Mass Care Specialist for Shelter Operations), FAST Certificate (if applying for FAST).*

***Each course is hyperlinked to the FEMA Independent Study website, where you can take each course at your leisure.*

Please email your completed application to EMDVolunteer@rivco.org or you may mail it to:

County of Riverside EMD
ATTN: Volunteer Program
4210 Riverwalk Pkwy
Ste. 300
Riverside, CA 92505

NEXT STEPS...

Once pre-requisites are completed, volunteers will take the required Live-Scan background check, at no cost to the volunteer.

After passing the background check, volunteers next attend an orientation where they will receive their ID Badge and Volunteer Packet. Orientations are scheduled year-round.

Congratulations and welcome to the EMD Volunteer Family!



County of Riverside Emergency Management Dept.

Preparedness Division

4210 Riverwalk Pkwy, Suite 300
 Riverside, CA 92505
 (951) 358-7100

VOLUNTEER APPLICATION

Date		Date of Birth				
Volunteer Position (Which program are you applying to?)						
Community Emergency Response Team (CERT)		Radio Amateur Civil Emergency Service (RACES)		Functional Assessment Service Team (FAST)		Mass Care Shelter Managers
Contact Information						
Last Name			First		Middle	
Home Address			Apt/Bldg	City		State Zip Code
Home Phone	Business Phone		Cell Number		Fax Number	E-Mail Address
My preferred mailing address is:						
Are you a citizen of the United States?			Yes	No	If no, are you authorized to work in the U.S.?	
					Yes	No
If applying for RACES, what is your Hometown or District?						
Emergency Contact Information						
Name		Day Phone		Evening Phone		Relationship
Name		Day Phone		Evening Phone		Relationship
Experience (Include paid and/or volunteer work experience, beginning with most recent.)						
Organization Name			City	State	Zip Code	Phone
From To		Position Title & Duties:				
Organization Name			City	State	Zip Code	Phone
From To		Position Title & Duties:				
Organization Name			City	State	Zip Code	Phone
From To		Position Title & Duties:				
Current Licenses and Certifications (Use additional sheets as necessary.)						
Type		Number			State	Expiration Date
Type		Number			State	Expiration Date
Type		Number			State	Expiration Date
Language Skill Proficiencies						
Language:	Speak:	High	Med	Low	Read:	High Med Low Write: High Med Low
Language:	Speak:	High	Med	Low	Read:	High Med Low Write: High Med Low
Availability						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
AM	AM	AM	AM	AM	AM	AM
PM	PM	PM	PM	PM	PM	PM



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VOLUNTEER APPLICATION

STATISTICAL INFORMATION

Riverside County Emergency Management Dept, Community Readiness Division, in recognition of its responsibility to employees, volunteers, and the communities we serve, reaffirms policy to assure fair and equal treatment in practices for all persons. The County of Riverside does not discriminate on the basis of race, gender, religion, national origin, veteran status or against any qualified handicapped individual. The following information is requested only to determine the diversity of Riverside County Emergency Management Dept, Community Readiness Division volunteers and to compile statistical reports in compliance with Federal, State, County, and local government policies.

Gender:	Male	Female		
Veteran:	Yes	No		
Disabled	Yes	No		
Marital Status	Married	Single	Divorced	Widowed

Ethnic Group

Hispanic or Latino

White

Black or African American

Native Hawaiian or Other Pacific Islander

Asian

American Indian or Alaska Native

Two or More Races (Not Hispanic or Latino)

Two or More Races (Hispanic or Latino)



Riverside County Info/Photo/Video Release Form

I hereby give my consent for Riverside County to use my name, likeness and voice for any purposes, including but not limited to marketing projects, brochures, reports, websites, television programming and public-education advertisements.

I also hereby give my consent for Riverside County to use the name, likeness and voice of my minor child or children named below for any purpose, including those mentioned above.

I release Riverside County from any expectation of confidentiality for myself and each minor child named below and I attest that I am the parent or legal guardian of each child listed below. I agree and understand that I and any minor child named below will NOT receive compensation of any kind from Riverside County in exchange for my consent or for our participation in any project (including but not limited to marketing, video, audio, website, news release, etc.) conducted by Riverside County.

Adult/Parent name (please print) _____

Adult/Parent Signature: _____ Date: _____

Location: County of Riverside Emergency Management Dept., Community Readiness Division

Names and Ages of Minor Children:

Name: _____ Age: _____

Name: _____ Age: _____

Name: _____ Age: _____

Name: _____ Age: _____

Name: _____ Age: _____

Name: _____ Age: _____



Applicants must submit all application forms directly to the County department where they are applying to volunteer. Please do NOT submit this form to the Human Resources Department or Risk Management. Each County department administers its own volunteer program, if any, and may use a different form or application.

SECTION 1 - COUNTY DEPARTMENT INFORMATION

County Department Name: Emergency Management Dept.	Department Division/Office/Program: Preparedness Division	Date:
Volunteer's Name:	Volunteer Assignment Title or Description:	
Volunteer Coordinator/Program Manager's Name: Dana Lagunas / Jennifer Smith	Coordinator/Manager's Phone: 951-358-7100	Mail Stop #: 3942

SECTION 2 - VOLUNTEER ACKNOWLEDGMENT (The Volunteer completes and signs this section.)

As a volunteer, I acknowledge, understand and agree to the following:

- A "volunteer" means a person who performs authorized voluntary service to County of Riverside, or a department, institution or agency thereof, without pay, for the benefit of the County and in aid of a recognized County purpose. A volunteer is not an employee and may be released at any time, without cause or reason, and without right of appeal.
- I may not volunteer while my ability to perform my duties is impaired due to alcohol or drug use. I may not use or possess controlled substances at any time or use alcohol while on duty or on County property. If taking medication which may affect my performance of duties, I must report this to the County department/agency's volunteer coordinator/program manager before beginning my assignment.
- I will not disclose at any time confidential information to which I have access during my assignment as a volunteer with the County of Riverside. This information includes, but is not limited to, medical records or files, vital records, and statistics. I will also strictly protect the confidentiality of all County employee/personnel information to which I have access. I am required by State and/or Federal law to maintain confidentiality and that failure to uphold this requirement may result in immediate release.
- In the event of a volunteer assignment-related injury or illness, it is my responsibility to notify my volunteer assignment supervisor immediately. If my volunteer assignment supervisor is unavailable, I will contact the County department/agency's volunteer coordinator/program manager to report my volunteer assignment-related injury or illness.
- Prior to driving my personal vehicle or a County vehicle during volunteer assignment hours, I must contact my volunteer assignment supervisor for approval. I will need to complete the "Authorization to Drive" form and also provide a current DMV printout, my unexpired drivers' license and proof of automobile insurance. While driving my own personal vehicle my auto insurance shall be primary while in the course and scope of my assignment with the County of Riverside.
- My failure to report to a scheduled volunteer assignment without contacting my assignment supervisor may result in immediate release.

Exclusions to Excess Automobile Liability Insurance:

Contact Risk Management for a complete listing of the exclusions.

IV. Commonly asked questions:

- My personal vehicle was damaged in an accident while I was volunteering; will the County cover the deductible for the repairs?

No. The coverage is for liability claims only. There is no coverage for physical damage to the volunteer's car.

- Medicare says that my insurance should pay first. What should I do?

We can help! The coverage is specifically in excess over your own medical insurance, Medicare or otherwise. Call Risk Management at 909-955-3540 and we will assist you.

- I see that the policy provides excess protection if the volunteer causes bodily injury or property damage to someone else. What if there is an allegation of sexual misconduct or sexual abuse?

The policy does not provide protection in the event of a criminal proceeding, but it may provide protection in the event of a civil proceeding. As an example, the volunteer would be entitled to a defense against an allegation of sexual abuse or sexual misconduct under the personal liability policy. **However, the policy would not defend or indemnify the volunteer if he/she admitted wrongdoing, or if the allegations against the volunteer are proven true.**

- How do we file a claim?

For any type of claim, the volunteer first needs to report the incident to the department's volunteer coordinator. An accident "proof of loss" claim form must be submitted. Both the volunteer and the coordinator must complete the form and fax it to Risk Management. The department must keep a copy for its records and provide a copy to the volunteer. The volunteer must submit all bills to his/her own existing insurance first. Once you have a copy of the existing insurance "Explanation of Benefits" form(s), send it/them to Risk Management at the address shown on this brochure, along with a copy of the "proof of loss" form.

For a claim against the volunteer alleging that he/she caused bodily injury or property damage while volunteering, the volunteer should contact the department's volunteer coordinator immediately. Provide Risk Management with as much detail as possible regarding the incident and **obtain copies of any police reports.** The department will obtain a signed statement from the volunteer indicating that he/she was volunteering on behalf of the County of Riverside at the time of the incident.

Further questions?

Risk Management has copies of the policies along with additional information concerning the extent and the limitations of these policies.

Contact Risk Management at (909) 955-3540 for this information.



Risk Management Division

P.O. Box 1210

Riverside, CA 92502

PH: (951) 955-3540 • FAX: (951) 955-5855

Volunteer Insurance Program

COUNTY OF RIVERSIDE VOLUNTEER INSURANCE PROGRAM

It doesn't happen often, but when it does, the results can be serious...a volunteer is injured, or injures someone else, while performing his or her volunteer duties. Sometimes, the volunteer's own personal insurance is not enough to take care of the damage. The County of Riverside now offers three kinds of **Excess** Volunteer Insurance Coverage for all County departments that utilize volunteers.

SUMMARY OF COVERAGES

I. Excess Accident Medical Coverage

This coverage is in excess of Medicare, Medicaid and any other personal or group insurance that the volunteer has in place. The excess accident medical coverage will pay up to \$25,000 for medical treatment, hospitalization and licensed nursing care required as the result of a covered accident. The insurance applies while the volunteer is traveling directly to and from, and while they are participating in, volunteer-related activities. **Initial medical expenses must be incurred within 60 days of the accident. Expenses are then covered for a one-year period up to the maximum following the accident.**

Other than X-rays, dental care is covered up to \$500 per tooth for accidental injury to teeth and/or repair of dentures. Maximum benefit is \$900 per accident. This coverage also

provides up to \$50 annually for repair or replacement of eyeglass frames and up to \$50 annually for repair or replacement of eyeglass prescription lenses damaged as a result of a covered accident. The maximum payment under this coverage, including dental and eyeglass expenses, is \$25,000 for 1 year.

This insurance does not duplicate benefits payable under Medicare or any other valid and collectible insurance coverage.

Accidental Death and Dismemberment Coverage:

In addition to the accident medical coverage, the insurance company will pay benefits for death or loss of limb or sight, occurring within one year as a result of a covered accident.

Exclusions to Accident Insurance:

Contact Risk Management for a complete listing of the exclusions.

II. Excess Volunteer Liability Insurance

All enrolled County volunteers (collectively) of the County are provided with Excess Volunteer Liability insurance to a limit of \$1,000,000 per occurrence (subject to an annual aggregate). This policy provides protection if the volunteer is liable for bodily injury or property damage arising out of the performance of his or her duties while at or on behalf of the County. **This coverage is in excess**

of and Noncontributing with any other valid and collectible insurance the volunteer may have.

III. Excess Automobile Liability Insurance

This coverage provides an extra layer of protection for the enrolled County volunteer who is required to drive to perform his/her duties. This insurance applies only after a volunteer's own personal insurance is exhausted, **or the policy's retention has been exceeded.** Volunteers are protected for bodily injury or property damage claims arising out of their activities, (including driving directly between their home and the volunteer location.)

The liability policy is written on a combined single limit (including both bodily injury and property damage) of \$500,000 each accident. This insurance is in **excess** of the greater of:

- A. \$50,000 each accident,
- B. an amount equal to the applicable limits of liability of any other collectible insurance; or
- C. an amount equal to the minimum limit of liability required under the motor vehicle financial responsibilities laws of the state of California.

It is important to remember that you as a volunteer must maintain your own auto liability coverage at least equal to the state-required minimums. Also, please remember that this coverage does not apply to any physical damage to your vehicle.